



# Programme Overview

Supply Chain Practitioner

Level 3

**“There is strength in numbers but organising those numbers is one of the greatest challenges” – John C Mather**



## **Standard for Supply Chain Practitioner**

Supply Chain is at the heart of every business – it is a system of organisations, people, activities, information and resources involved in moving products or services from supplier to customer. It may include the transformation of natural resources, raw materials and components into a finished product.

Effective and dynamic supply chains are particularly important in fast moving consumer goods (FMCG) sectors, for example food & drink, retail or consumables, where products have one or more of the following characteristics: high volume, fast turnover and frequently purchased. FMCG have a short shelf life, either as a result of high consumer demand or because the product deteriorates rapidly. In contrast, durable goods or major appliances such as kitchen appliances are generally replaced over a period of several years. Supply chain functions include procurement, forecasting, planning manufacture, customer service and logistics.

### **How much does the course cost?**

This course costs £15,000 which is paid for by the company. It is therefore of real benefit to you as an employee and to us as your employer!

You have the opportunity to complete this course for free! All we ask is that you are committed to the work required for the course and dedicate yourself to your learning programme

### **What will I be learning as part of the standard?**

#### **Knowledge**

- Critical supply chain key performance indicators: inventory, forecast accuracy, plan attainment, customer service, vehicle utilisation, on shelf availability and waste, quality and value in line with business requirements and expectations, commerciality; and their impact on other parts of the business
- Information technology (IT) systems for the supply chain: Excel, material requirements planning (MRP) systems and business planning systems

#### **Skills**

- Prioritise the flow of FMCG products or services based on evolving and changing information; meeting critical deadlines to ensure the efficient running of the FMCG supply chain, including managing unexpected demand
- Lead and participate in everyday problem-solving activities required for the FMCG industry where small process improvements can have a significant improvement on the rest of the supply chain, using recognised techniques: 5 Whys and fishbone analysis

- Use continuous improvement techniques to improve performance in the FMCG supply chain, such as forecast accuracy

### **Behaviours**

- Responsiveness to change: demonstrates and encourages curiosity to foster new ways of thinking and working to ensure economic benefits are maximised
- Pride in work: aims for excellence, time management, adherence to deadlines
- Have courage/conviction in their decisions and demonstrates ownership of work
- Builds good relationships with others, works collaboratively, contributes ideas and challenges appropriately, leads by example

### **How will I achieve the standard?**

You will participate in four elements of “End Point Assessment” and achieve a minimum 50% for each component.

| <b>Assessment Method</b>            | <b>Area Assessed</b>   | <b>Assessed By</b>                 | <b>Weighting</b> |
|-------------------------------------|--|------------------------------------|------------------|
| Written Knowledge Test              | All knowledge will be assessed in the written knowledge test. The knowledge test will be drawn from all of the knowledge statements within the standard.   | Apprentice Assessment Organisation | 25%              |
| Workplace Project and Presentation  | The workplace project and presentation is a substantial piece of work that will allow the apprentice to plan, implement and present an individual work based project. The apprentice will be assessed against a range of knowledge, skills and behaviours. | Apprentice Assessment Organisation | 50%              |
| Professional Dialogue and Interview | The professional dialogue and interview is a structured discussion between the apprentice and an independent assessor covering a range of knowledge, skills and behaviours. A set of   | Apprentice Assessment Organisation | 25%              |

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|  | standardised competency based questions will be used for the assessment. |  |  |
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### **How long will it take?**

The standard takes 30 months with an integrated approach to the assessment of knowledge, skills and behaviours

We will cover the breadth and depth of the standard using on-programme assessment methods that integrate knowledge, skills and behavior components, and which ensure that you are sufficiently prepared to undertake your End Point Assessment.

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